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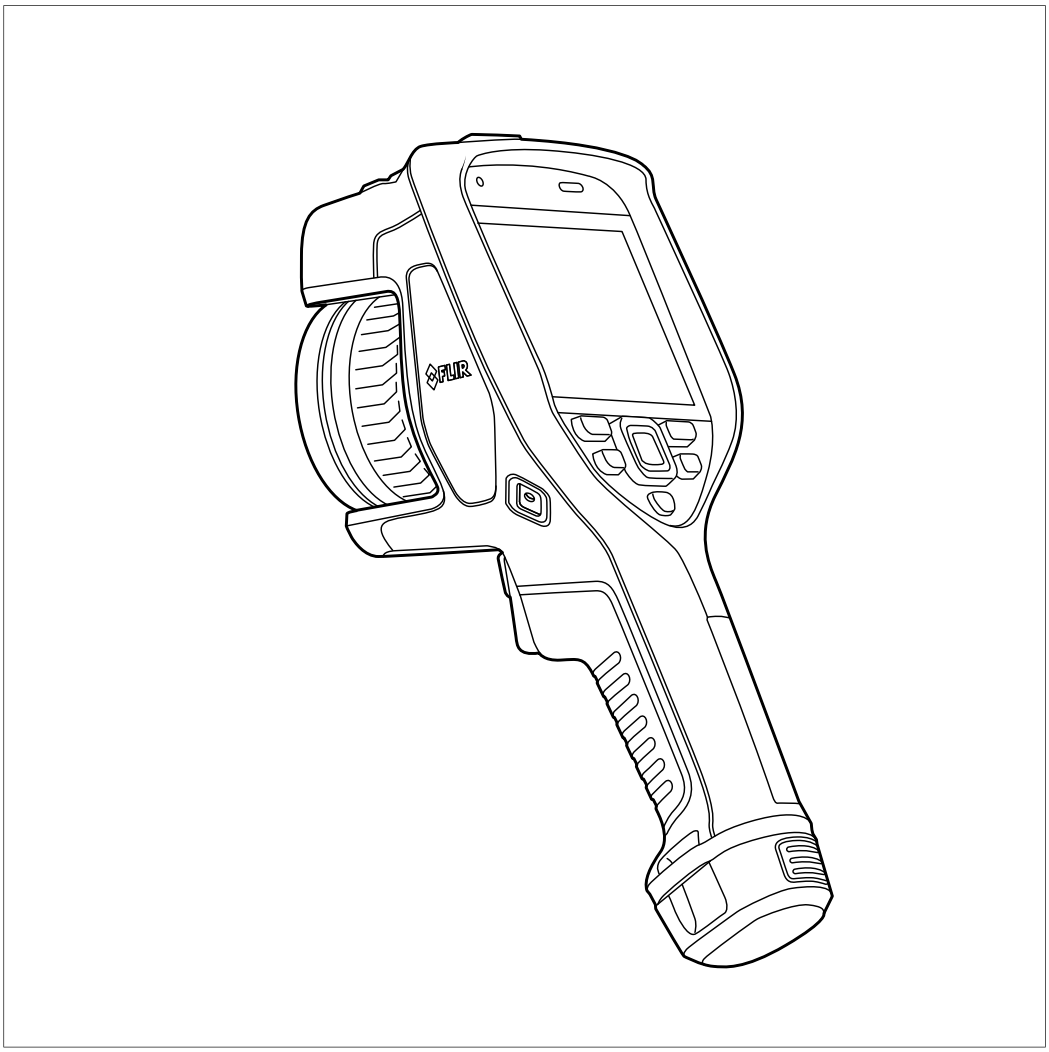
User's manual
FLIR Exx series



User's manual
FLIR Exx series

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1 Disclaimers

1.1 Legal disclaimer

All products manufactured by FLIR Systems are warranted against defective materials and workmanship for a period of one (1) year from the delivery date of the original purchase, provided such products have been under normal storage, use and service, and in accordance with FLIR Systems instruction.

Uncooled handheld infrared cameras manufactured by FLIR Systems are warranted against defective materials and workmanship for a period of two (2) years from the delivery date of the original purchase, provided such products have been under normal storage, use and service, and in accordance with FLIR Systems instruction, and provided that the camera has been registered within 60 days of original purchase.

Detectors for uncooled handheld infrared cameras manufactured by FLIR Systems are warranted against defective materials and workmanship for a period of ten (10) years from the delivery date of the original purchase, provided such products have been under normal storage, use and service, and in accordance with FLIR Systems instruction, and provided that the camera has been registered within 60 days of original purchase.

Products which are not manufactured by FLIR Systems but included in systems delivered by FLIR Systems to the original purchaser, carry the warranty, if any, of the particular supplier only. FLIR Systems has no responsibility whatsoever for such products.

The warranty extends only to the original purchaser and is not transferable. It is not applicable to any product which has been subjected to misuse, neglect, accident or abnormal conditions of operation. Expendable parts are excluded from the warranty.

In the case of a defect in a product covered by this warranty the product must not be further used in order to prevent additional damage. The purchaser shall promptly report any defect to FLIR Systems or this warranty will not apply.

FLIR Systems will, at its option, repair or replace any such defective product free of charge if, upon inspection, it proves to be defective in material or workmanship and provided that it is returned to FLIR Systems within the said one-year period.

FLIR Systems has no other obligation or liability for defects than those set forth above.

No other warranty is expressed or implied. FLIR Systems specifically disclaims the implied warranties of merchantability and fitness for a particular purpose.

FLIR Systems shall not be liable for any direct, indirect, special, incidental or consequential loss or damage, whether based on contract, tort or any other legal theory.

This warranty shall be governed by Swedish law.

Any dispute, controversy or claim arising out of or in connection with this warranty, shall be finally settled by arbitration in accordance with the Rules of the Arbitration Institute of the Stockholm Chamber of Commerce. The place of arbitration shall be Stockholm. The language to be used in the arbitral proceedings shall be English.

1.2 Usage statistics

FLIR Systems reserves the right to gather anonymous usage statistics to help maintain and improve the quality of our software and services.

1.3 Changes to registry

The registry entry HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Lsa\LmCompatibilityLevel will be automatically changed to level 2 if the FLIR Camera Monitor service detects a FLIR camera connected to the computer with a USB cable. The modification will only be executed if the camera device implements a remote network service that supports network logons.

1.4 U.S. Government Regulations

This product may be subject to U.S. Export Regulations. Please send any inquiries to exportquestions@flir.com.

1.5 Copyright

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1.6 Quality assurance

The Quality Management System under which these products are developed and manufactured has been certified in accordance with the ISO 9001 standard.

FLIR Systems is committed to a policy of continuous development; therefore we reserve the right to make changes and improvements on any of the products without prior notice.

1.7 Patents

000439161; 000653423; 000726344; 000859020; 001707738; 001707746; 001707787; 001776519; 001954074; 002021543; 002021543-0002; 002058180; 002249953; 002531178; 002816785; 002816793; 011200326; 014347553; 057692; 061609; 07002405; 100414275; 101796816; 101796817; 101796818; 102334141; 1062100; 11063060001; 11517895; 1226865; 12300216; 12300224; 1285345; 1299699; 1325808; 1336775; 1391114; 1402918; 1404291; 1411581; 1415075; 1421497; 1458284; 1678485; 1732314; 17399650; 1880950; 1886650; 2007301511414; 2007303395047; 2008301285812; 2009301900619; 20100060357; 2010301761271; 2010301761303; 2010301761572; 2010305959313; 2011304423549; 2012304717443; 2012306207318; 2013302676195; 2015202354035; 2015304259171; 204465713; 204967995; 2106017; 2107799; 2115696; 2172004; 2315433; 2381417; 2794760001; 3006596; 3006597; 303330211; 4358936; 483782; 484155; 4889913; 4937897; 4995790001; 5177595; 540838; 579475; 584755; 599392; 60122153; 6020040116815; 602006006500.0; 6020080347796; 6020110003453; 615113; 615116; 664580; 664581; 665004; 665440; 67023029; 6707044; 677298; 68657; 69036179; 70022216; 70028915; 70028923; 70057990; 7034300; 710424; 7110035; 7154093; 7157705; 718801; 723605; 7237946; 7312822; 7332716; 7336823; 734803; 7544944; 7606484; 7634157; 7667198; 7809258; 7826736; 8018649; 8153971; 8212210; 8289372; 8340414; 8354639; 8384783; 8520970; 8565547; 8595689; 8599262; 8654239; 8680468; 8803093; 8823803; 8853631; 8933403; 9171361; 9191583; 9279728; 9280812; 9338352; 9423940; 9471970; 9595087; D549758.

1.8 EULA Terms

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1.9 EULA Terms

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2 Safety information

WARNING

Applicability: Class B digital devices.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING

Applicability: Digital devices subject to 15.19/RSS-210.

NOTICE: This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

WARNING

Applicability: Digital devices subject to 15.21.

NOTICE: Changes or modifications made to this equipment not expressly approved by FLIR Systems may void the FCC authorization to operate this equipment.

WARNING

Applicability: Digital devices subject to 2.1091/2.1093/OET Bulletin 65.

Radiofrequency radiation exposure Information: The radiated output power of the device is below the FCC/IC radio frequency exposure limits. Nevertheless, the device shall be used in such a manner that the potential for human contact during normal operation is minimized.

WARNING

Do not look directly into the laser beam. The laser beam can cause eye irritation.

WARNING

Do not point the camera at the face of a person when the continuous autofocus function is on. The camera uses laser distance measurements (that are continuous) for the focus adjustments. The laser beam can cause eye irritation.

WARNING

Do not point the camera at the face of a person when you use the autofocus function. You can set the camera to use a laser distance measurement for the focus adjustment. The laser beam can cause eye irritation.

WARNING

Applicability: Cameras with one or more batteries.

Do not disassemble or do a modification to the battery. The battery contains safety and protection devices which, if damage occurs, can cause the battery to become hot, or cause an explosion or an ignition.

WARNING

Applicability: Cameras with one or more batteries.

If there is a leak from the battery and you get the fluid in your eyes, do not rub your eyes. Flush well with water and immediately get medical care. The battery fluid can cause injury to your eyes if you do not do this.

WARNING

Applicability: Cameras with one or more batteries.

Do not continue to charge the battery if it does not become charged in the specified charging time. If you continue to charge the battery, it can become hot and cause an explosion or ignition. Injury to persons can occur.

WARNING

Applicability: Cameras with one or more batteries.

Only use the correct equipment to remove the electrical power from the battery. If you do not use the correct equipment, you can decrease the performance or the life cycle of the battery. If you do not use the correct equipment, an incorrect flow of current to the battery can occur. This can cause the battery to become hot, or cause an explosion. Injury to persons can occur.

WARNING

Make sure that you read all applicable MSDS (Material Safety Data Sheets) and warning labels on containers before you use a liquid. The liquids can be dangerous. Injury to persons can occur.

CAUTION

Do not point the infrared camera (with or without the lens cover) at strong energy sources, for example, devices that cause laser radiation, or the sun. This can have an unwanted effect on the accuracy of the camera. It can also cause damage to the detector in the camera.

CAUTION

Do not use the camera in temperatures more than +50°C (+122°F), unless other information is specified in the user documentation or technical data. High temperatures can cause damage to the camera.

CAUTION

Applicability: Cameras with one or more batteries.

Do not attach the batteries directly to a car's cigarette lighter socket, unless FLIR Systems supplies a specific adapter to connect the batteries to a cigarette lighter socket. Damage to the batteries can occur.

CAUTION

Applicability: Cameras with one or more batteries.

Do not connect the positive terminal and the negative terminal of the battery to each other with a metal object (such as wire). Damage to the batteries can occur.

CAUTION

Applicability: Cameras with one or more batteries.

Do not get water or salt water on the battery, or permit the battery to become wet. Damage to the batteries can occur.

CAUTION

Applicability: Cameras with one or more batteries.

Do not make holes in the battery with objects. Damage to the battery can occur.

CAUTION

Applicability: Cameras with one or more batteries.

Do not hit the battery with a hammer. Damage to the battery can occur.

CAUTION

Applicability: Cameras with one or more batteries.

Do not put your foot on the battery, hit it or cause shocks to it. Damage to the battery can occur.

CAUTION

Applicability: Cameras with one or more batteries.

Do not put the batteries in or near a fire, or into direct sunlight. When the battery becomes hot, the built-in safety equipment becomes energized and can stop the battery charging procedure. If the battery becomes hot, damage can occur to the safety equipment and this can cause more heat, damage or ignition of the battery.

CAUTION

Applicability: Cameras with one or more batteries.

Do not put the battery on a fire or increase the temperature of the battery with heat. Damage to the battery and injury to persons can occur.

CAUTION

Applicability: Cameras with one or more batteries.

Do not put the battery on or near fires, stoves, or other high-temperature locations. Damage to the battery and injury to persons can occur.

CAUTION

Applicability: Cameras with one or more batteries.

Do not solder directly onto the battery. Damage to the battery can occur.

CAUTION

Applicability: Cameras with one or more batteries.

Do not use the battery if, when you use, charge, or put the battery in storage, there is an unusual smell from the battery, the battery feels hot, changes color, changes shape, or is in an unusual condition. Speak with your sales office if one or more of these problems occurs. Damage to the battery and injury to persons can occur.

CAUTION

Applicability: Cameras with one or more batteries.

Only use a specified battery charger when you charge the battery. Damage to the battery can occur if you do not do this.

CAUTION

Only use the camera with a battery that has the item part number T199424 on it (that FLIR Systems supplies). If you do not obey this, damage to the equipment can occur and the protection that the equipment gives can become unsatisfactory.

CAUTION

Applicability: Cameras with one or more batteries.

The temperature range through which you can charge the battery is ±0°C to +45°C (+32°F to +113°F), except for the Korean market where the approved range is +10°C to + 45°C (+50°F to +113°F). If you charge the battery at temperatures out of this range, it can cause the battery to become hot or to break. It can also decrease the performance or the life cycle of the battery.

CAUTION

Applicability: Cameras with one or more batteries.

When the battery is worn, apply insulation to the terminals with adhesive tape or equivalent materials before you discard it. Damage to the battery and injury to persons can occur if you do not do this.

CAUTION

Applicability: Cameras with one or more batteries.

Remove any water or moisture on the battery before you install it. Damage to the battery can occur if you do not do this.

CAUTION

Do not apply solvents or equivalent liquids to the camera, the cables, or other items. Damage to the battery and injury to persons can occur.

CAUTION

Be careful when you clean the infrared lens. The lens has an anti-reflective coating which is easily damaged. Damage to the infrared lens can occur.

CAUTION

Do not use too much force to clean the infrared lens. This can cause damage to the anti-reflective coating.

Note The encapsulation rating is only applicable when all the openings on the camera are sealed with their correct covers, hatches, or caps. This includes the compartments for data storage, batteries, and connectors.

3 Notice to user

3.1 User-to-user forums

Exchange ideas, problems, and infrared solutions with fellow thermographers around the world in our user-to-user forums. To go to the forums, visit:

http://forum.infraredtraining.com/

3.2 Calibration

We recommend that you send in the camera for calibration once a year. Contact your local sales office for instructions on where to send the camera.

3.3 Accuracy

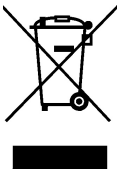
For very accurate results, we recommend that you wait 5 minutes after you have started the camera before measuring a temperature.

3.4 Disposal of electronic waste

Electrical and electronic equipment (EEE) contains materials, components and substances that may be hazardous and present a risk to human health and the environment when waste electrical and electronic equipment (WEEE) is not handled correctly.

Equipment marked with the below crossed-out wheeled bin is electrical and electronic equipment. The crossed-out wheeled bin symbol indicates that waste electrical and electronic equipment should not be discarded together with unseparated household waste, but must be collected separately.

For this purpose all local authorities have established collection schemes under which residents can dispose waste electrical and electronic equipment at a recycling centre or other collection points, or WEEE will be collected directly from households. More detailed information is available from the technical administration of the relevant local authority.



3.5 Training

To read about infrared training, visit:

- http://www.infraredtraining.com
- http://www.irtraining.com
- http://www.irtraining.eu

3.6 Documentation updates

Our manuals are updated several times per year, and we also issue product-critical notifications of changes on a regular basis.

To access the latest manuals, translations of manuals, and notifications, go to the Download tab at:

http://support.flir.com

It only takes a few minutes to register online. In the download area you will also find the latest releases of manuals for our other products, as well as manuals for our historical and obsolete products.

3.7 Important note about this manual

FLIR Systems issues generic manuals that cover several cameras within a model line.

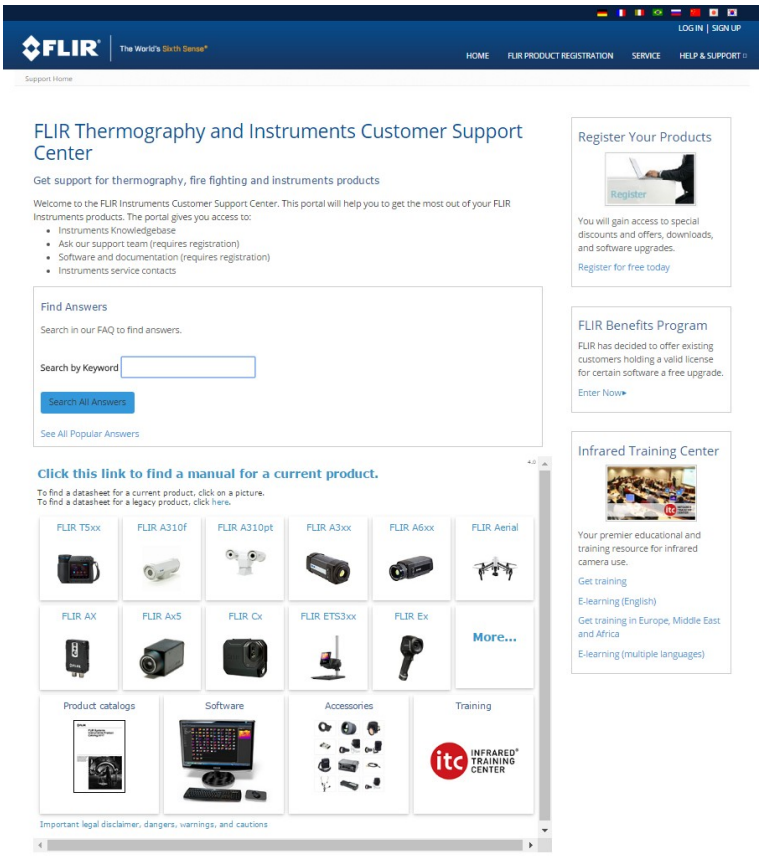
This means that this manual may contain descriptions and explanations that do not apply to your particular camera model.

3.8 Note about authoritative versions

The authoritative version of this publication is English. In the event of divergences due to translation errors, the English text has precedence.

Any late changes are first implemented in English.

4 Customer help



4.1 General

For customer help, visit:

http://support.flir.com

4.2 Submitting a question

To submit a question to the customer help team, you must be a registered user. It only takes a few minutes to register online. If you only want to search the knowledgebase for existing questions and answers, you do not need to be a registered user.

When you want to submit a question, make sure that you have the following information to hand:

- The camera model
- The camera serial number
- The communication protocol, or method, between the camera and your device (for example, SD card reader, HDMI, Ethernet, USB, or FireWire)
- Device type (PC/Mac/iPhone/iPad/Android device, etc.)
- Version of any programs from FLIR Systems
- Full name, publication number, and revision number of the manual

4.3 Downloads

On the customer help site you can also download the following, when applicable for the product:

- Firmware updates for your infrared camera.
- Program updates for your PC/Mac software.
- Freeware and evaluation versions of PC/Mac software.
- User documentation for current, obsolete, and historical products.
- Mechanical drawings (in *.dxf and *.pdf format).
- Cad data models (in *.stp format).
- Application stories.
- Technical datasheets.
- Product catalogs.

5 List of accessories and services

Product name	Part number
Accessory Box II	T199557ACC
Battery	T199330ACC
Battery charger	T199425ACC
Bluetooth Headset	T197771ACC
FLIR Tools+ (download card incl. license key)	T198583
Hard transport case	T199346ACC
High temperature option, +300 to +1000°C	T199559
Lens 14° + case	T199588
Lens 24° + case	T199589
Lens 42° + case	T199590
Power supply for battery charger	T911633ACC
Power supply for camera, 15 W/3 A	T911630ACC
USB 2.0 A to USB Type-C cable, 0.9 m	T911631ACC
USB Type-C to HDMI adapter, standard specification UH311	T911632ACC
USB Type-C to USB Type-C cable (USB 2.0 standard), 1.0 m	T911705ACC

Note FLIR Systems reserves the right to discontinue models, parts or accessories, and other items, or to change specifications at any time without prior notice.

6 Quick start guide

6.1 Procedure

Follow this procedure:

1. Put a battery into the battery compartment.
2. Connect the USB battery charger to the USB connector at the top of the camera.
3. Charge the battery for 2 hours before starting the camera for the first time.
4. Insert a memory card into the card slot at the top of the camera.

   Note Empty or use a memory card that has not previously been used in another type of camera. The cameras may organize files differently on the memory card. There is therefore a risk of losing data if the same memory card is used in different types of cameras.

5. Push the on/off button ⏻ to turn on the camera.
6. Aim the camera toward the object of interest.
7. Adjust the infrared camera focus by rotating the focus ring.

   Note It is very important to adjust the focus correctly. Incorrect focus adjustment affects how the image modes work. It also affects the temperature measurement.

8. Pull the trigger to save an image.
9. Download and install FLIR Tools/Tools+ (freeware) or FLIR Report Studio (licensed software) on your computer.
10. Start FLIR Tools/Tools+ or FLIR Report Studio.
11. Connect the camera to the computer using the USB cable.
12. Import the images into FLIR Tools/Tools+ or FLIR Report Studio and create an inspection report.
13. Send the inspection report to your client.

6.2 To keep in mind

- Adjust the focus first. When the camera is out of focus, the measurement will be wrong.
- By default, most cameras adapt the scale automatically. Use this mode first, but do not hesitate to set the scale manually.
- A thermal camera has a resolution limit. This depends on the size of the detector, the lens, and the distance to the target. Use the center of the spot tool as a guide to the minimum possible object size, and get closer if necessary. Make sure to stay away from dangerous areas and live electrical components.
- Be careful when holding the camera perpendicular to the target. Be observant of reflections, especially at low emissivities—you, the camera, or the surroundings may become the main source of reflection.
- Select a zone of high emissivity, e.g., an area with a matte surface, to perform a measurement.
- Blank objects, i.e., those with low emissivities, may appear warm or cold in the camera, because they mainly reflect the environment.
- Avoid direct sunlight on the details that you are inspecting.
- Various types of faults, e.g., those in a building's construction, may result in the same type of thermal pattern.
- Correctly analyzing an infrared image requires professional knowledge about the application.

7 Register the camera

7.1 General

Register your camera to receive an extended warranty and other related benefits.

To register the camera, you must log in using a FLIR Customer Support account. If you already have an existing FLIR Customer Support account, you can use the same login credentials. To complete the registration, you must enter a four-digit verification code into the camera.

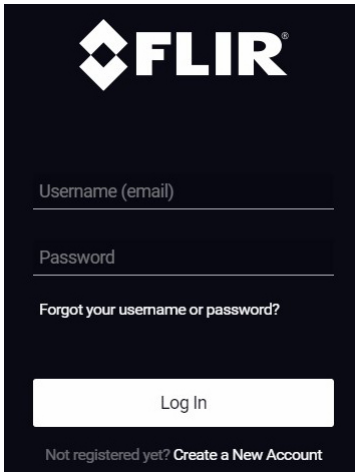
7.2 Procedure

Follow this procedure:

1. Use a computer or other device with internet access and go to the following website:

   http://support.flir.com/camreg

   This displays the following dialog:



2. To log in with your existing FLIR Customer Support account, do the following:
   2.1. Enter your *Username* and *Password*.
   2.2. Click *Log In*.