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OMRON CORPORATION

# **Image Sensing Component**

## **HVC-P**

Evaluation Software

Driver Installation

<b>Manual</b>
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TABLE OF CONTENTS

1 Preparations ... 2

2 Install COM Drivers ... 3

2.1 Automatic Installation ... 4

2.2 Verify Installation ... 5

2.3 Reinstallation ... 6

2.4 Manual Installation ... 12

3 Run Application ... 18

3.1 Set Device Baud Rate ... 18

3.2 Set Application Baud Rate ... 19

4 Troubleshooting ... 20

4.1 Display during Installation ... 23

4.2 Change USB Drivers Settings ... 24

4.3 Set COM Port Settings ... 25

4.4 Caution while using the Application ... 27

4.5 Delete Drivers ... 28

4.6 Update Drivers ... 30

5 Information ... 32

Installation Check Sheet ... 33

■ Revision History

Date	Rev	Contents
2014/01/30	A	First release

Additional Notes

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You may not copy the contents of this document except for the purpose of evaluating the HVC-P sample. The contents of this document may change without notice.

This document provides details on how to use the HVC-P device (hereafter referred to as “the Device” and the HVC-P Evaluation Software (hereafter referred to as “the Application”).

## 1 Preparations

### ● Items to Prepare

- A PC with high-speed Internet connection (running Windows 7).
- As administrator privileges are required for the installation, we recommend using a PC with an administrator account login.
- USB 2.0 cable (A male to B male) (not included).



### ● Installation Procedure

- Follow the instructions described in **2 Install COM Drivers**.
- Use the **Installation Check Sheet** provided at the end of the installation manual. Please refer to it when contacting the HVC Customer Service with issues regarding the installation.

### ● Operating Environment

The Application was tested in the following environment.

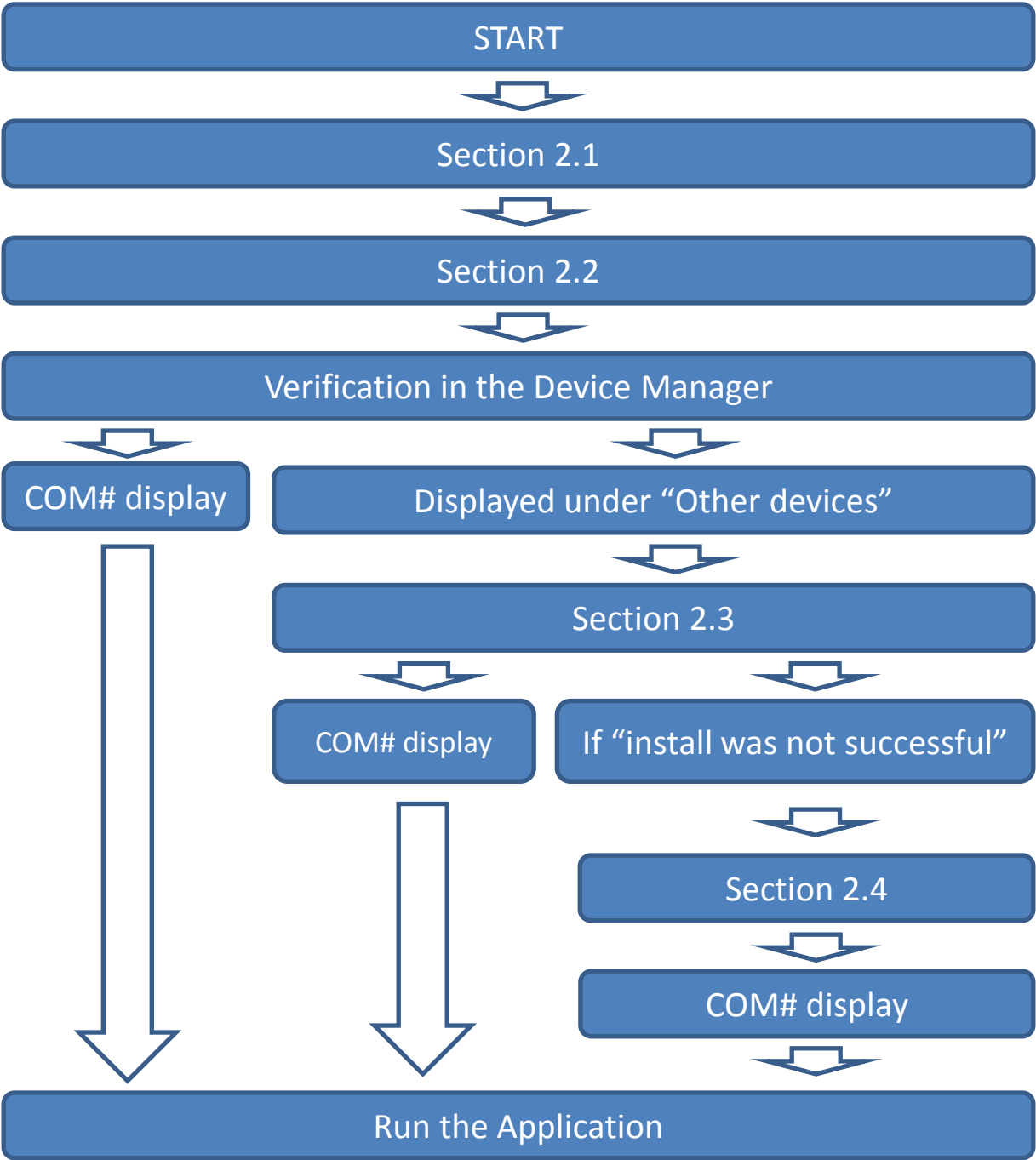
- OS            Windows 7 Professional SP1 64bit / 32bit
- CPU           Intel® Core™ i7-3770 CPU @ 3.40GHz

Please note that errors might occur due to the specs of the PC used. Please refer to **4 Troubleshooting** for details.

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Intel and Intel Core are registered trademarks or trademarks of Intel Corporation in the United States and other countries.  
Other product and service names are registered trademarks or trademarks of respective owners.

## 2 Install COM Drivers

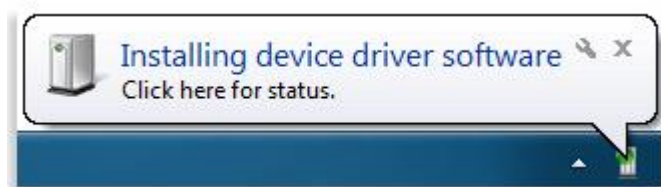
Please follow sections 2.1 and 2.2 for installing the drivers.  
Please refer to sections 2.3 and 2.4 should errors occur.





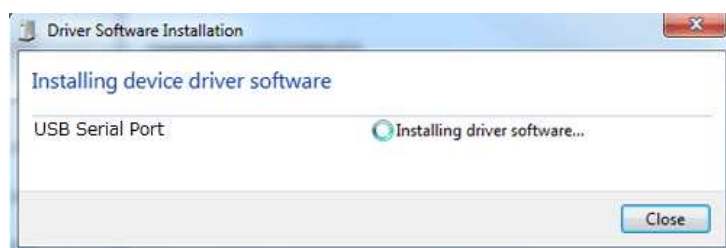
## 2.1 Automatic Installation

- ① Start the PC if not already running.
- ② Verify that the Internet connection is working.
- ③ Close any running application.
- ④ Connect the Device to the PC with the USB cable.
- ⑤ The installation will start shortly.
- ⑥ The windows below will be usually displayed during the installation, but not always. In such a case, proceed to Section 2.2 after a few moments.



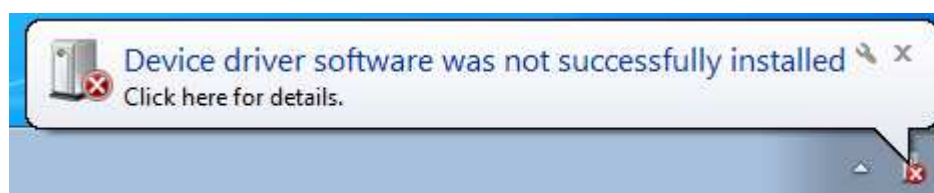
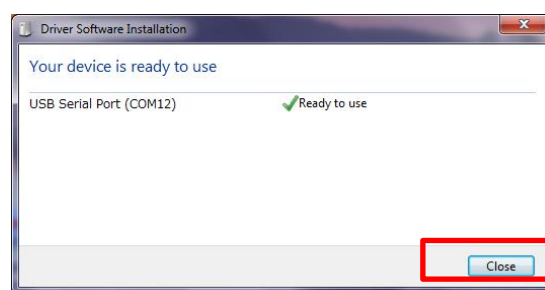
The status is displayed as below.

The installation may take a few minutes. Please do not click on "Close" until the installation is complete.



✗ Do not click to close

- ⑦ The windows above will change to the ones below when the installation is complete, but sometimes nothing will be displayed. Regardless, proceed to Section 2.2 after a few moments.

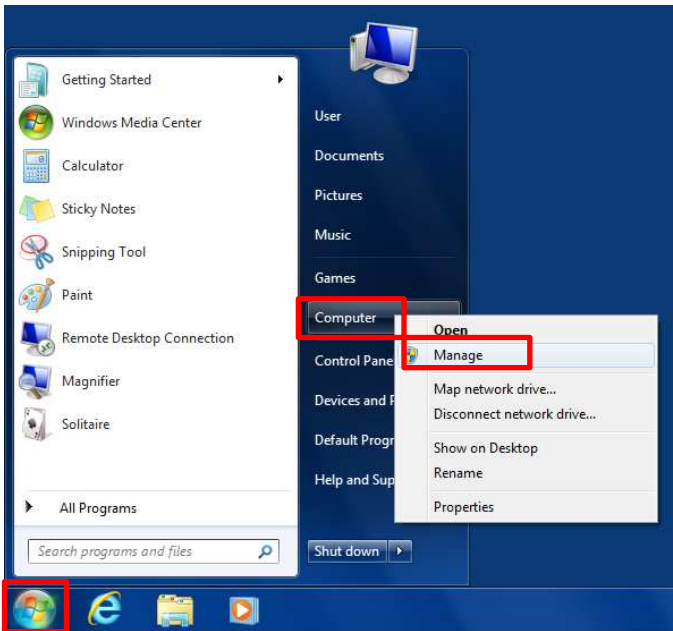


## 2.2 Verify Installation

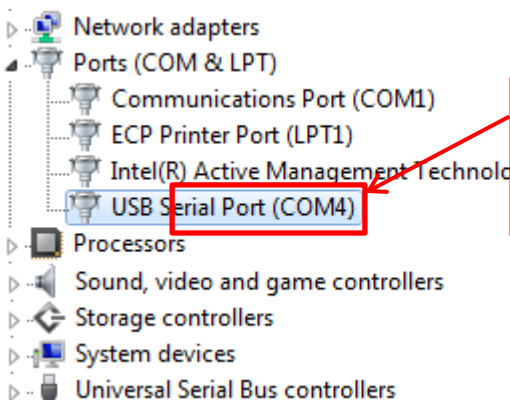
Verify the COM port number in the device manager.

- ① Start the PC if not already running.
- ② Verify that the Internet connection is working.
- ③ Close any running application.
- ④ Connect the Device to the PC with the USB cable.
- ⑤ Open Device Manager on the PC.

From “Start” go to “Computer”, right-click it and select “Manage”.



- ⑥ Click on Device Manager
- ⑦ Proceed to Section 3.1 if “USB Serial Port(COM#)” is displayed under “Ports (COM & LPT)”.

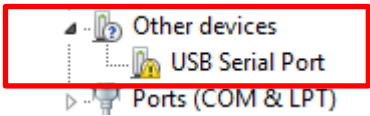


Verify the COM number of the port. The COM number is COM4 in the example to the left. Write it down for later.

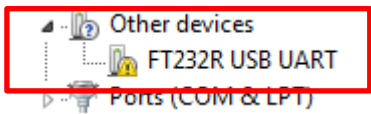
- ⑧ Proceed to Section 2.3 if it is listed under “Other devices”.

### 2.3 Reinstallation

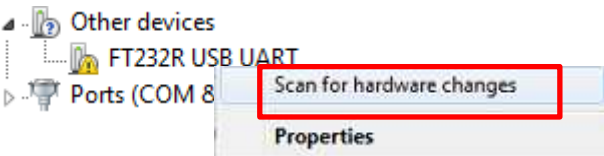
Reinstall the drivers if the COM number was not displayed.  
Follow instructions ① to ⑥ as in Section 2.2.  
Proceed to ⑩ if “USB Serial Port” is displayed under “Other devices”.



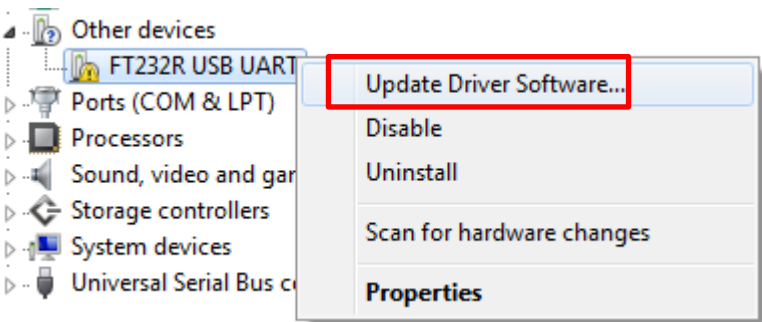
Proceed to ⑦ if “FT232R USB UART” is displayed.



- ⑦ When “FT232R USB UART” is displayed, right click on it.  
If “Scan for hardware changes” is displayed, verify the Internet connection and return to ③ in Section 2.1.

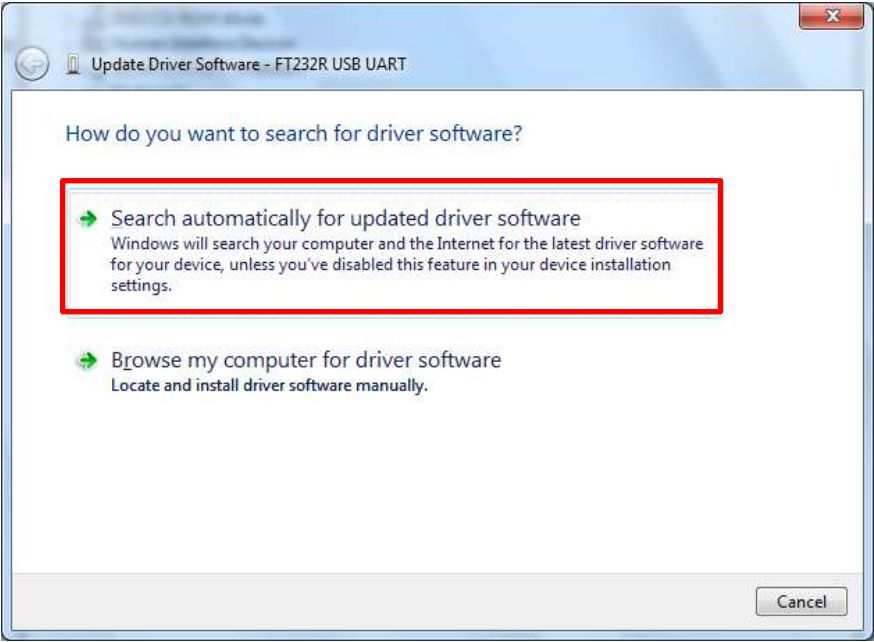


If “Update Driver Software” is displayed, select it and proceed to ⑧.



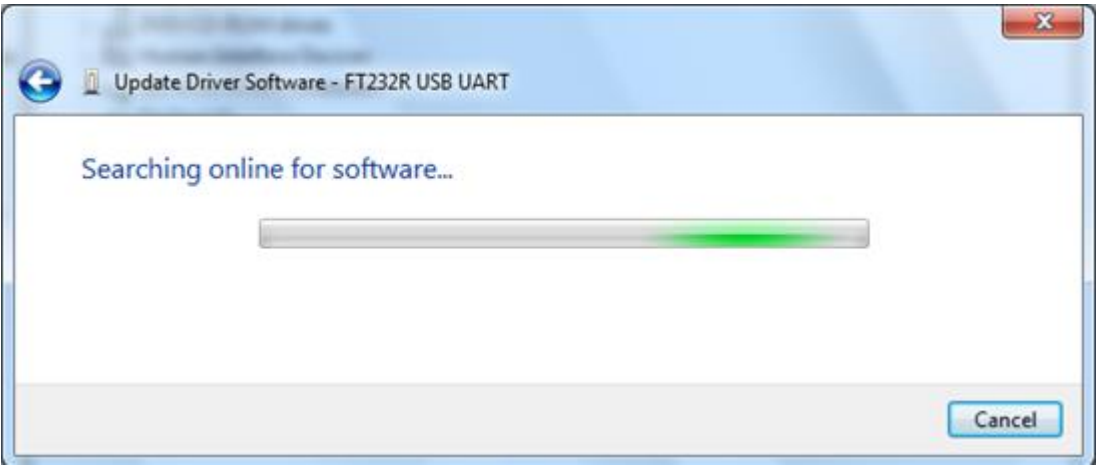


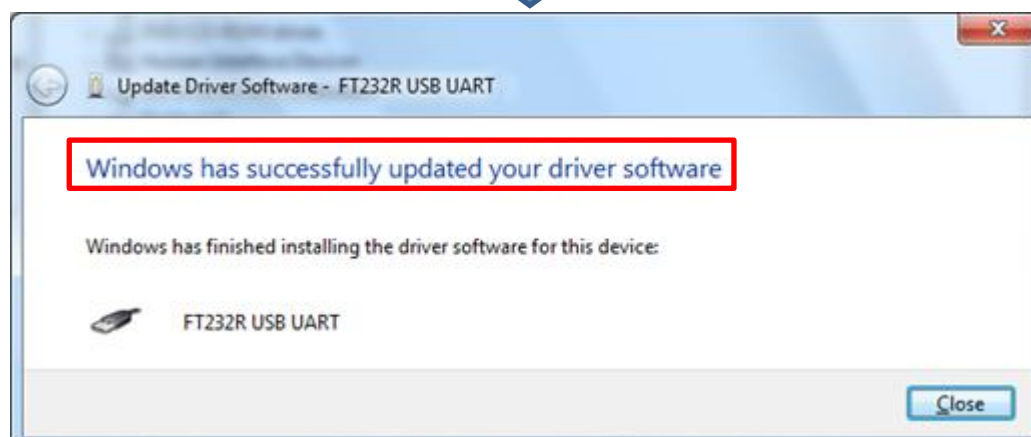
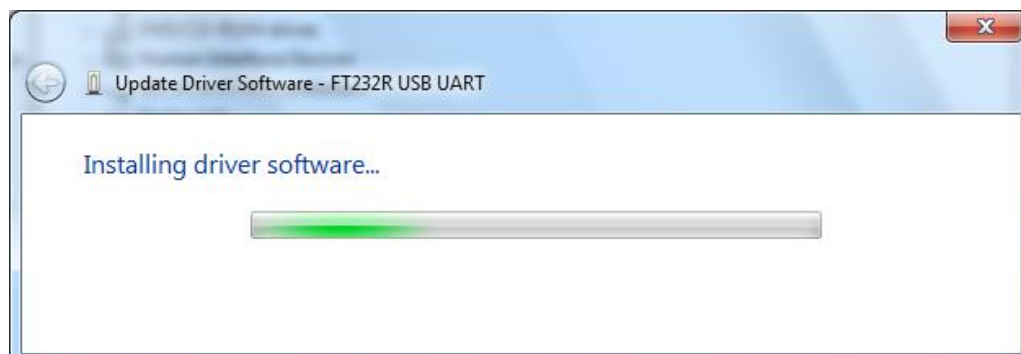
⑧ Driver Software Update



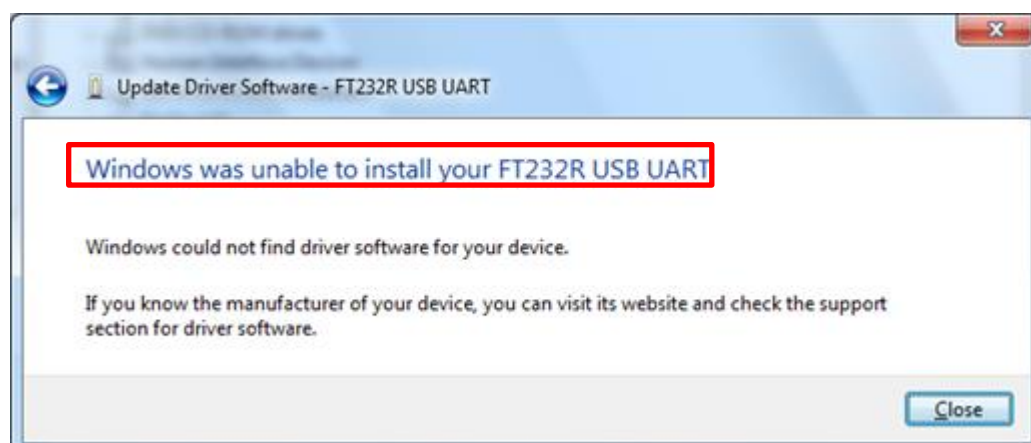
Click on “Search automatically...”

⑨ The update driver software windows will be as displayed below when searching for the drivers.



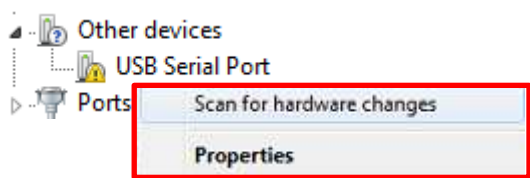


If “Windows has successfully...” is displayed, disconnect the USB cable and restart from Section 2.3 to verify the USB Serial Port display.

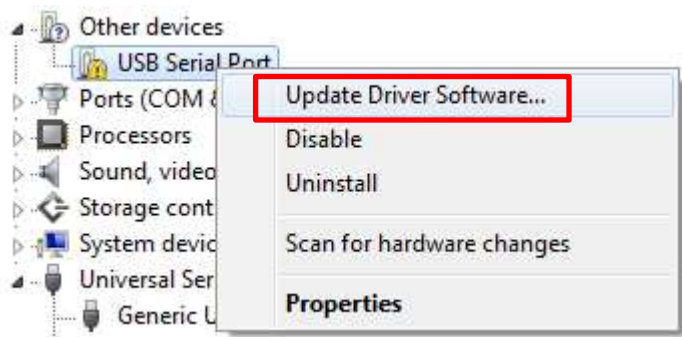


Proceed to Section 2.4 if the device driver was not successfully installed.

⑩ USB Serial Port Display

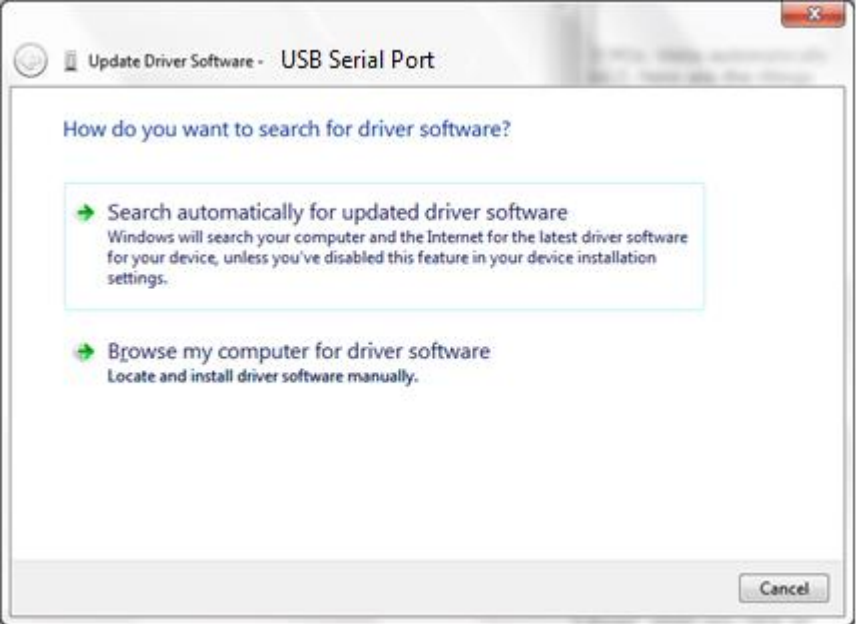


If the menu to the left is displayed, verify that the PC is connected to the Internet and restart from ③.



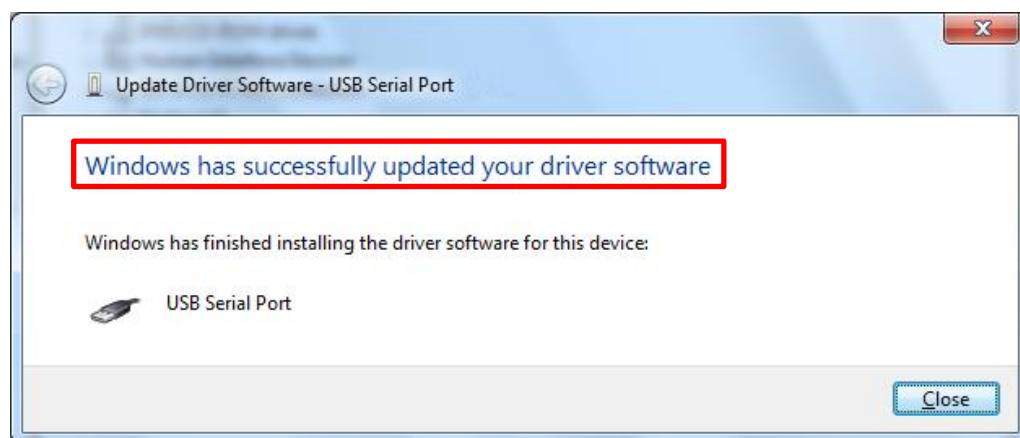
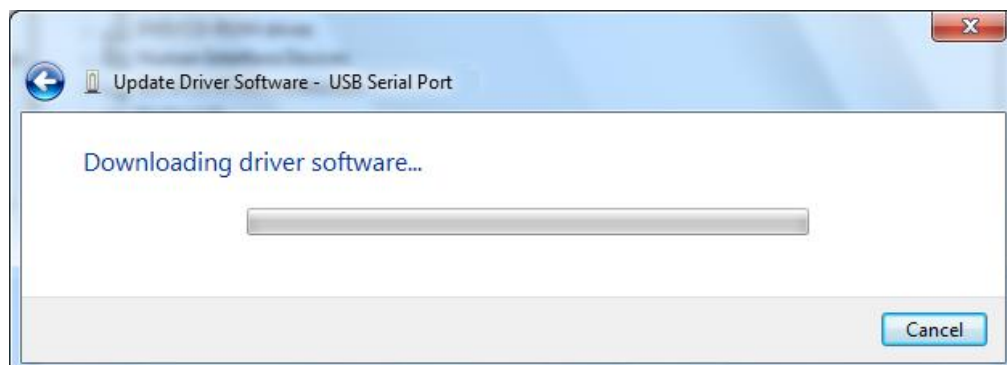
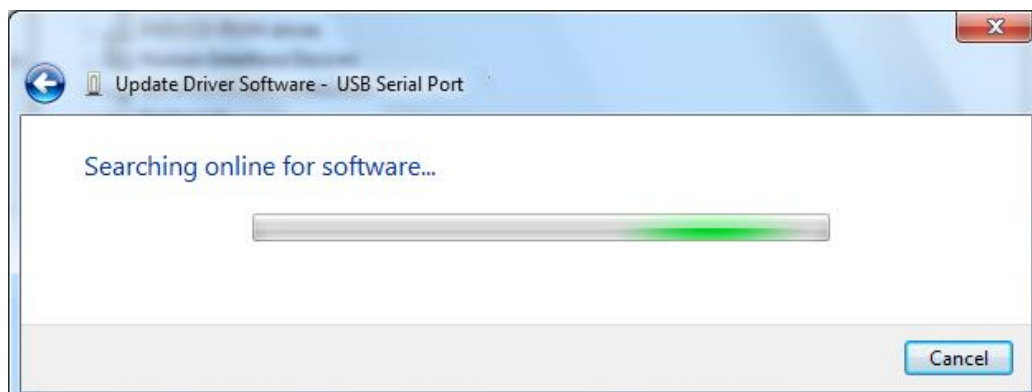
Click on “Update Driver Software”

⑪ Update Driver Software

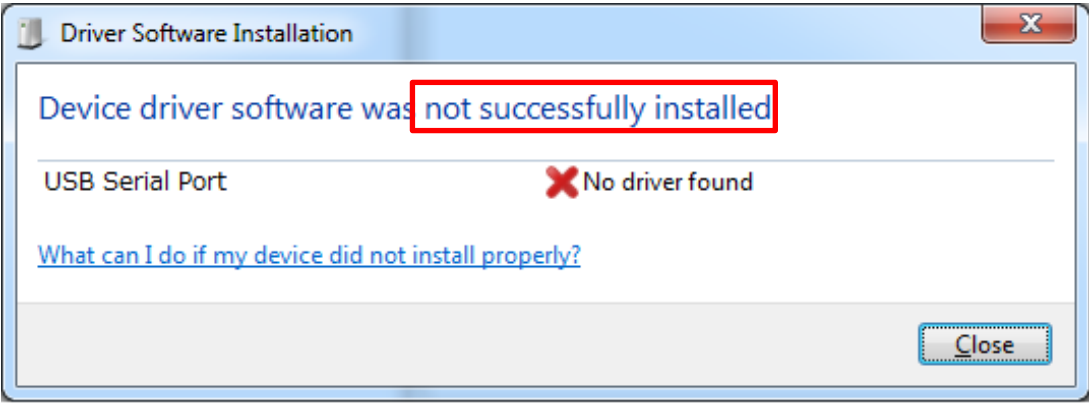


Click on “Search automatically ...”.

⑫The “Update driver software” windows will be as displayed below.

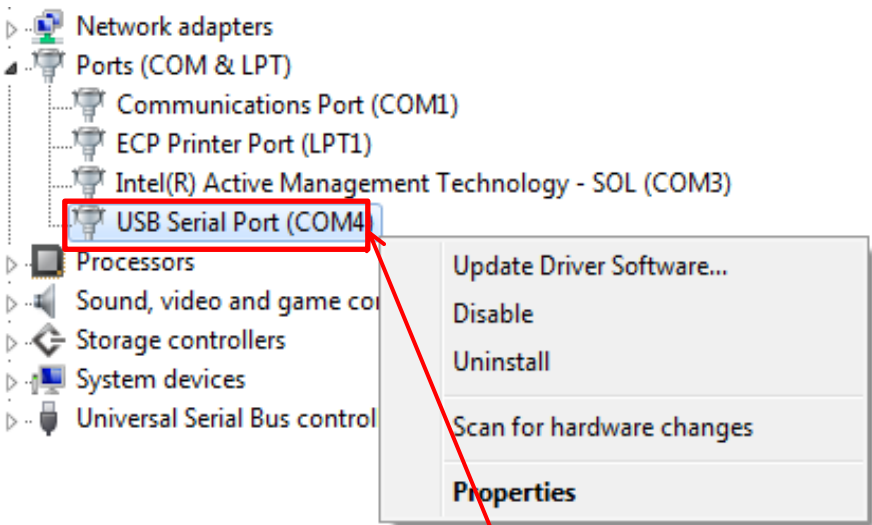


If “Windows has successfully...” is displayed, proceed to ⑬.



Proceed to Section 2.4 if the device driver was not successfully installed.

- ⑬ Verify the COM number in “Ports (COM & LPT)” in the Device Manager.



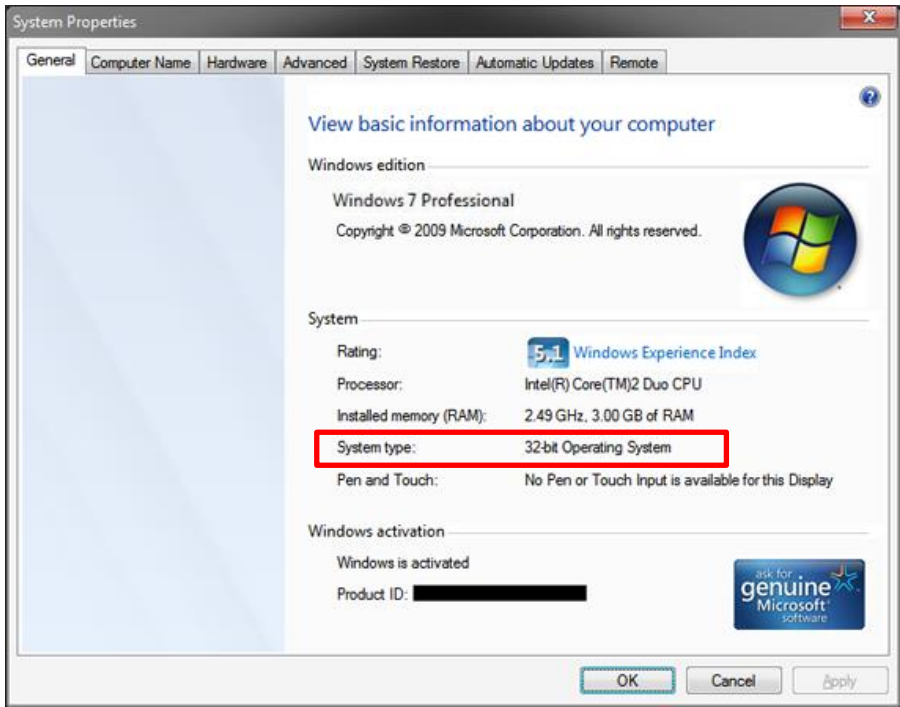
Verify the COM number of the port. The COM number is COM4 in the example above. Write it down for later.

- ⑭ Proceed to **3 Run Application**.



# 2.4 Manual Installation

## ① Confirm the Operating System type.



Confirm the System type (32-bit/64-bit) and download the appropriate drivers.

## ② Download the drivers.

The VCP drivers can be downloaded from the FTDI website.

<http://www.ftdichip.com/Drivers/VCP.htm>

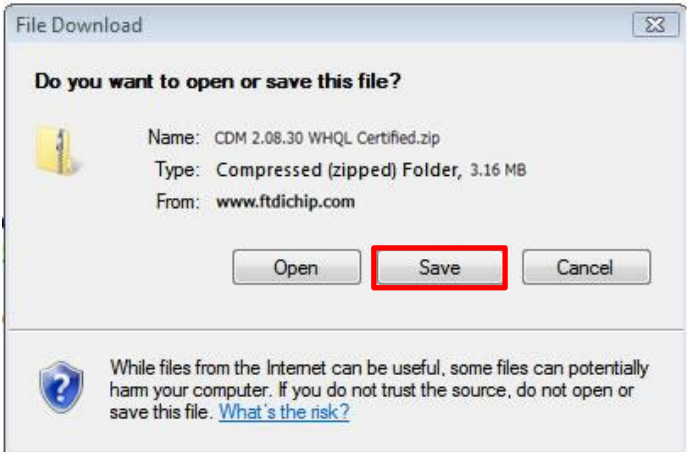
Currently Supported VCP Drivers:

Operating System	Release Date	Processor Architecture							Comments
		x86 (32-bit)	x64 (64-bit)	PPC	ARM	MIPSII	MIPSIV	SH4	
Windows 8.1	2013-10-21	<a href="#">2.08.30.8.1</a>	<a href="#">2.08.30.8.1</a>	-	-	-	-	-	2.08.30 WHQL Certified for Win 8.1 Available as <a href="#">setup executable</a> <a href="#">Release Notes</a>
Windows*	2013-08-01	<a href="#">2.08.30</a>	<a href="#">2.08.30</a>	-	-	-	-	-	2.08.30 WHQL Certified Available as <a href="#">setup executable</a> <a href="#">Release Notes</a>
Linux	2009-05-14	1.5.0	1.5.0	-	-	-	-	-	All FTDI devices now supported in Ubuntu 11.10, kernel 3.0.0-19 Refer to <a href="#">TN-101</a> if you need a custom VCP VID/PID in Linux
Mac OS X	2012-08-10	<a href="#">2.2.18</a>	<a href="#">2.2.18</a>	<a href="#">2.2.18</a>	-	-	-	-	Refer to <a href="#">TN-105</a> if you need a custom VCP VID/PID in MAC OS
Windows CE 4.2-5.2**	2012-01-06	1.1.0.10	-	-	1.1.0.14	1.1.0.10	1.1.0.10	1.1.0.10	
Windows CE 6.0	2012-01-06	1.1.0.10	-	-	1.1.0.14	1.1.0.10	1.1.0.10	1.1.0.10	

32-bit version

64-bit version

③ Download the files.



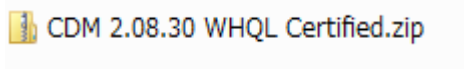
Click on “Save”

Example: Save in Downloads

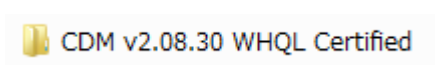


④ Unzip the files

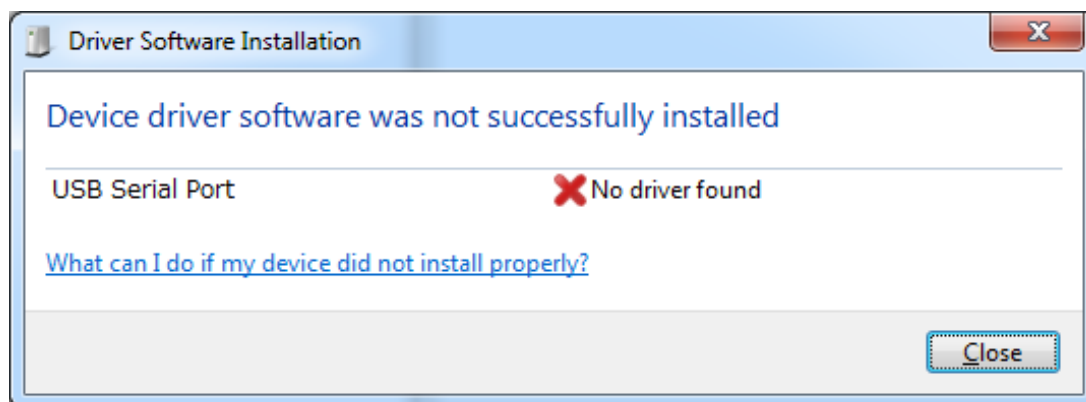
Unzip the downloaded CDM 2.08.30 WHQL Certified.zip file.



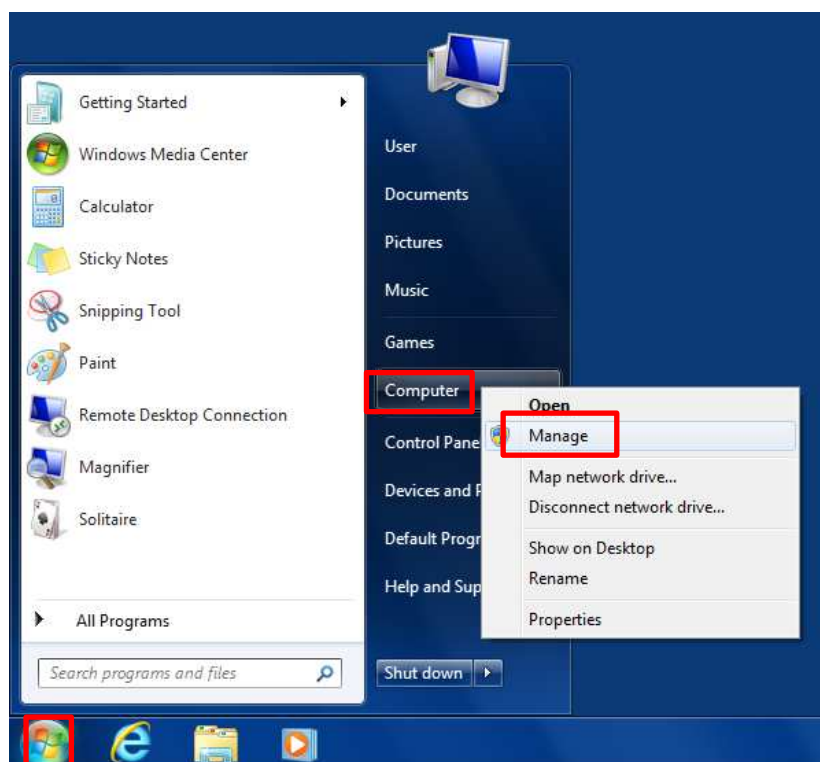
Further unzip the CDM v2.08.30 WHQL Certified.zip file.  
This will create the CDM v2.08.30 WHQL Certified folder.



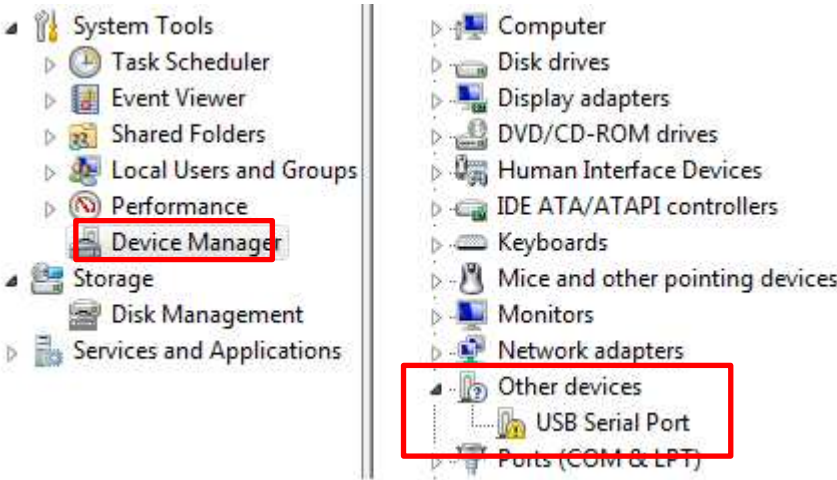
- ⑤ Connect the HVC-P to the PC with the USB cable.
- ⑥ The installation will start shortly.
- ⑦ The windows below will be displayed during the installation.



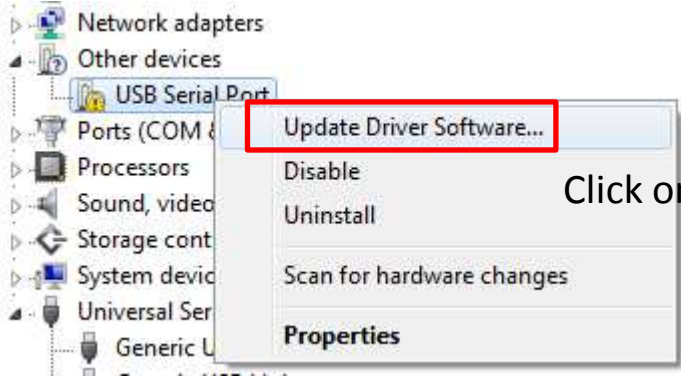
- ⑧ Open the Device Manager.  
From “Start” go to “Computer” and right-click on “Manage”.



⑨ Click on “Device Manager”, then “Other devices”.

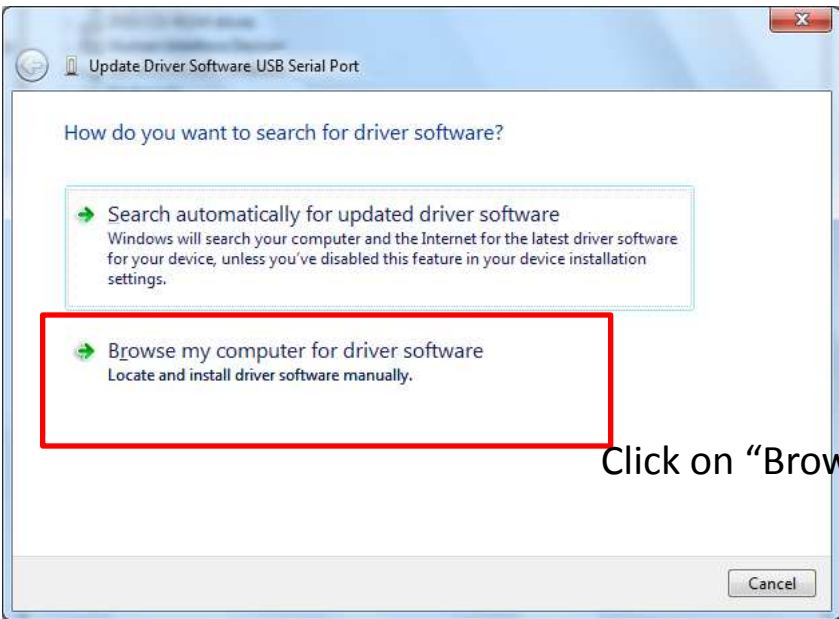


⑩ Right-click on “USB Serial Port”.



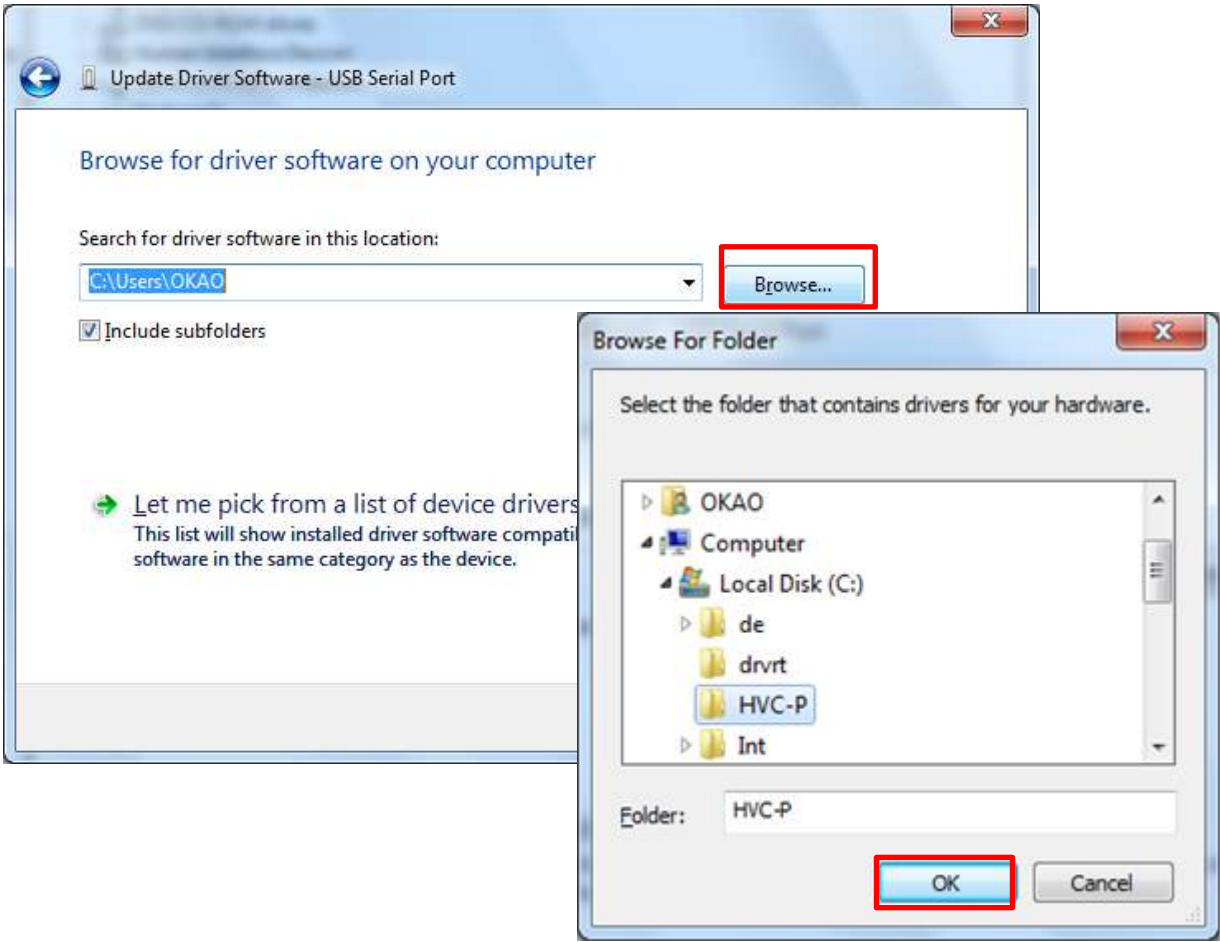
Click on “Update Driver Software”.

⑪ Update the driver software.

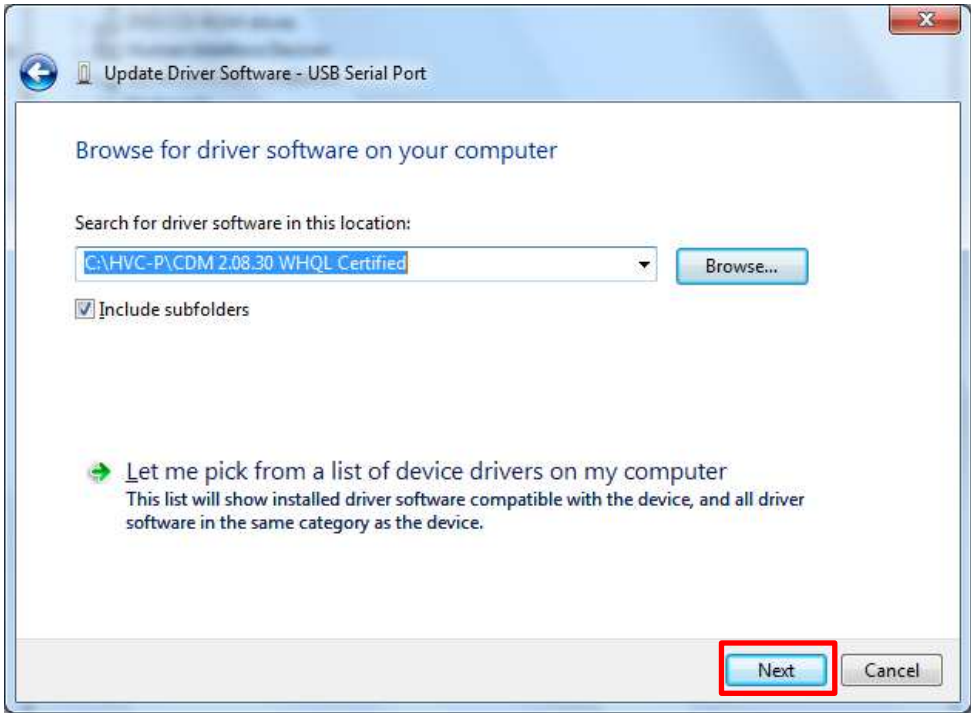


Click on “Browse my computer...”

⑫ Click on “Browse” and select the folder unzipped earlier.



⑬ Click on “Next”.

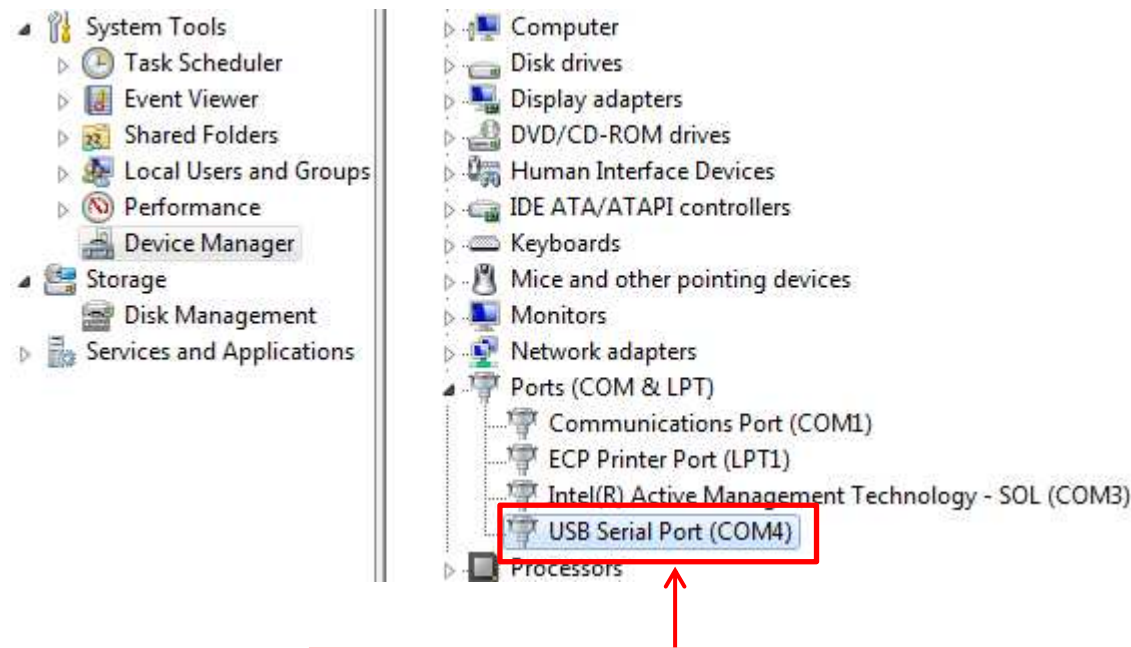




- ⑭ Close the window if “Windows has successfully...” is displayed.



- ⑮ Verify the COM number in “Ports (COM & LPT)” in the Device Manager.  
The installation is complete if “USB Serial Port (COM#)” is displayed.



Verify the COM number of the port. The COM number is COM4 in the example above. Write it down for later.

Proceed to **3 Run Application.**

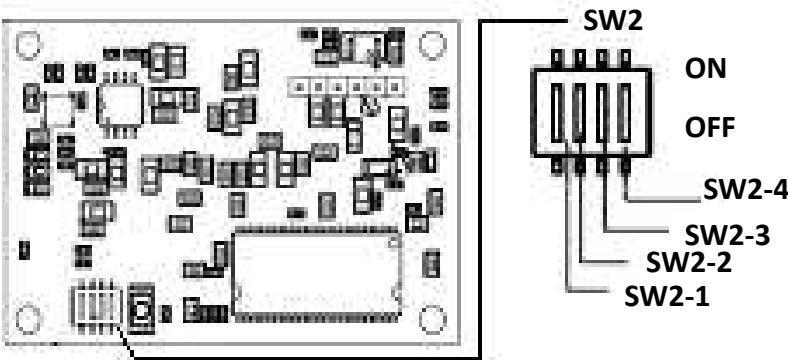
- ⑯ If the above is not displayed, proceed to Section 4.5.

3 Run Application

Please make sure to also refer to the HVC-P Evaluation Software Manual before using the Application

3.1 Set Device Baud Rate

This is for the transmission rate for the UART signal of the Device. The possible values are 9600, 38400, 115200, 230400, 460800, 921600 (921600 is the default value). Make sure that the Baud rate set in the Application matches the value manually set on the Device. Setting the Baud rate on the Device must be done manually through the DIP switch (identified as SW-2 on the image below) on the back of the Device.



Make sure to leave SW2-1 to ON at all times. The possible settings for SW2-2, SW2-3 and SW2-4 are displayed below.

<div><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> : 9600</div>	<div><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> : 230400</div>
<div><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> : 38400</div>	<div><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> : 460800</div>
<div><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> : 115200</div>	<div><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> : 921600</div>

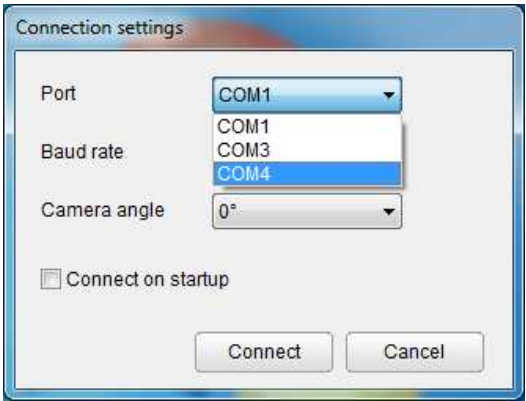
Please refer to the HVC-P Instruction Sheet for details.

### 3.2 Set Application Baud Rate

Click on the “HVC-PDemo.exe” file  HVC-PDemo.exe to start the Application.

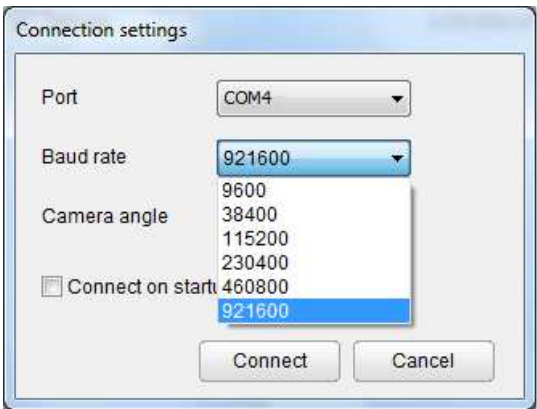
The window displayed below will open the first time the Application is run.

Select the Port number written down from in Section 2.2.

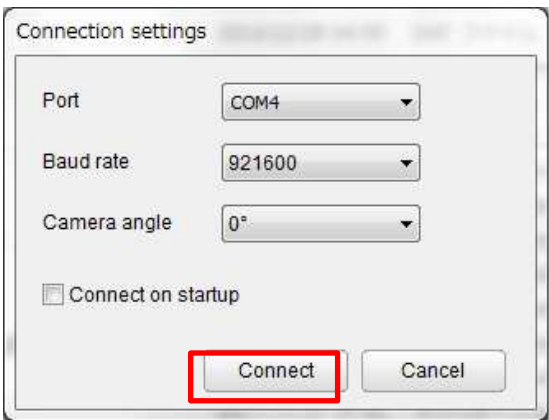


③ Select the Baud rate.

Make sure to select the Baud rate matching the value manually set for the Device.

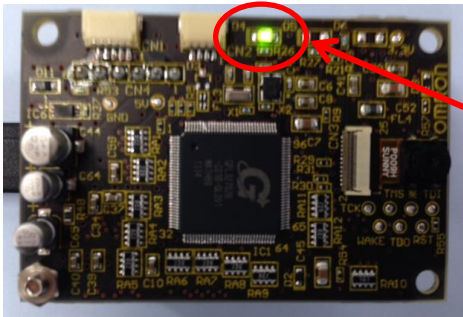


④ Click on “Connect” to start the Application.



4 Troubleshooting

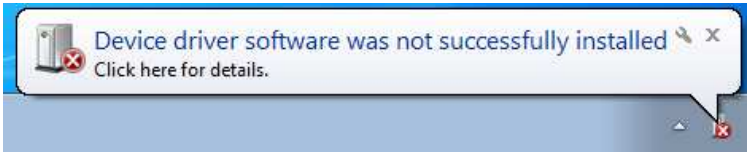
The Device won't power-up.



Location of the LED

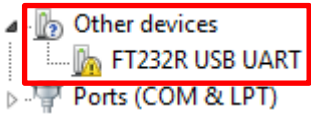
Suspected cause	The cable or connector is not working properly.
Items to verify	
<div>① Verify the USB cable connection to the PC.</div> <div>② Verify the USB cable connection to the Device.</div>	

Error Message:  
Device driver software was not successfully installed

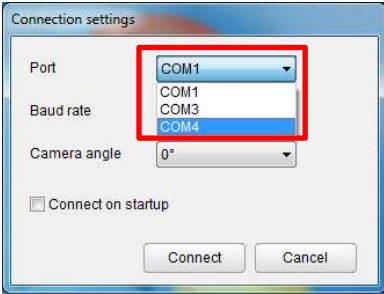



Suspected cause	The driver installation failed.
Items to verify	
<div>① Reinstall the drivers as described in Section 2-3.</div>	

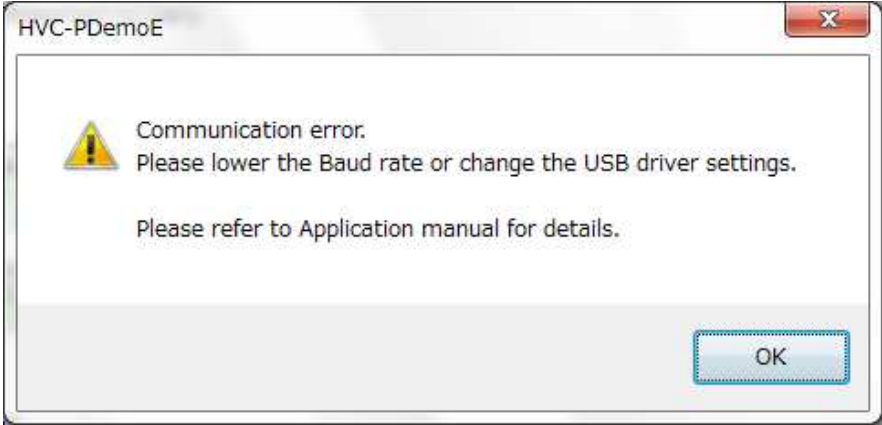
“Other devices” is displayed in the Device Manager



Suspected cause	The driver installation is not complete.
Items to verify	
<div>① Reinstall the drivers as described in Section 2-3.</div>	

<div><div>The Port (COM#) is unknown.</div><div></div></div>	
<div>Items to verify</div> <div><div>① Identify the Port (COM#) from the Device Manager. Please refer to Section 2.2 for details.</div></div>	
<div><div><div>Error message: Device is not responding. Please verify connection.</div><div></div></div></div>	
<div>Suspected cause</div>	<div><div>① The cable is not properly connected.</div><div>② The transmission setting is incorrect.</div><div>③ The USB driver install was not completed.</div><div>④ The port setting (COM#) is incorrect.</div><div>⑤ The drivers are updated.</div></div>
<div>Items to verify</div> <div><div>① Verify the cable and the connector.</div><div>② Verify the Baud rate setting on the Device (refer to Section 3.1) and in the Application (refer to Section 3.2). Verify the Port (COM#) setting in the Device Manager (refer to Section 2.2).</div><div>③ Verify that the driver installation is complete. Refer to Section 4.1 to see the windows displayed while the installation is still running.</div><div>④ Change the Port (COM#) settings (refer to Section 4.3)</div><div>⑤ Update the drivers (refer to Section 4.6).</div></div>	



<p><b>Error message:</b> <b>Communication error.</b> <b>Please lower the Baud rate or change the USB driver settings.</b></p> <div></div>	
Suspected cause	The PC used is not powerful enough.
Items to verify	
<p>① Lower the Baud rate setting. Change the setting on the Device (refer to Section 3.1) and in the Application (refer to Section 3.2).</p> <p>② Change the USB driver settings (refer to Section 4.2).</p>	

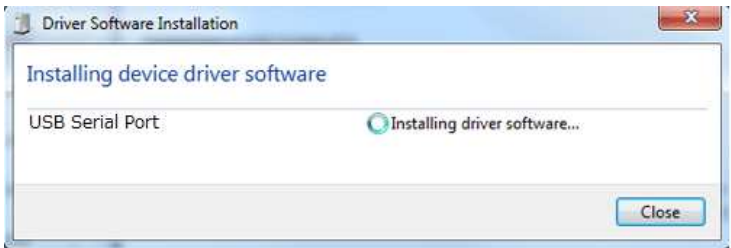
Please contact the HVC Customer Service should any issue continue to occur.  
Contact information is given in the HVC-P Instruction Sheet.

### 4.1 Display during Installation

The windows below will be displayed during the installation of the USB drivers.



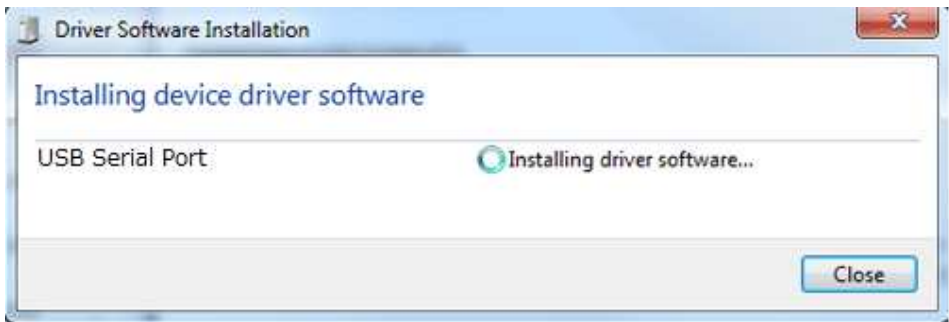
The status is displayed as below.



Clicking on the “Show hidden icons” button on the taskbar will display the following windows. The status of the driver installation can be verified from here.

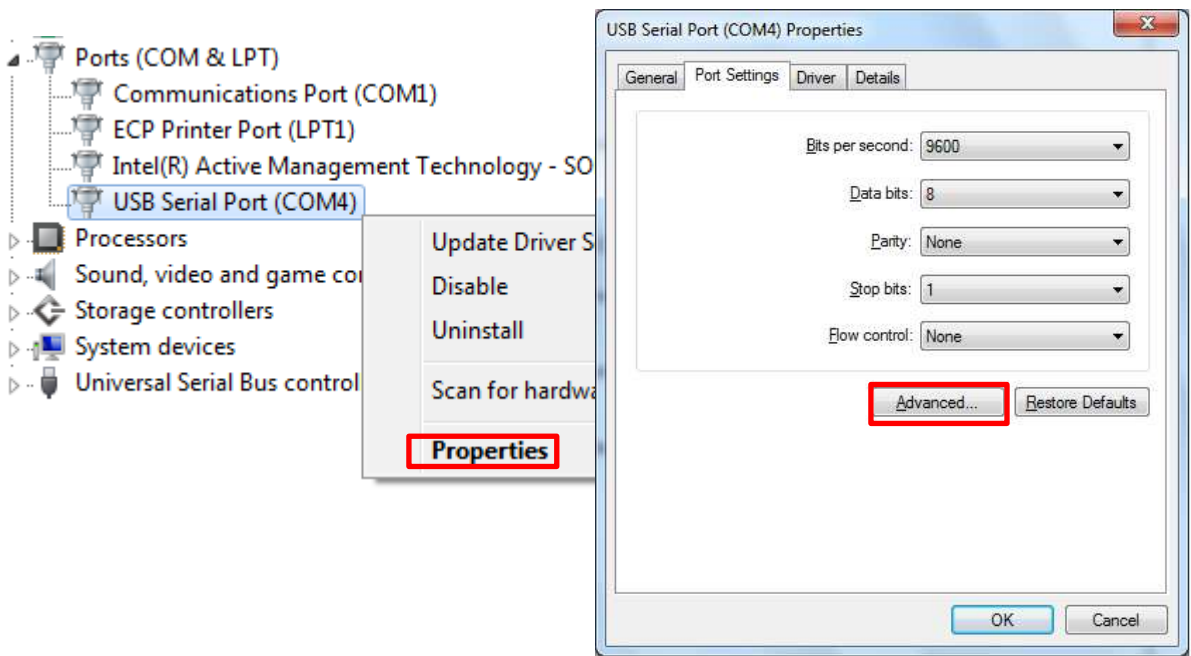


Click on the USB driver icon.



## 4.2 Change USB Driver Settings

Right click on the “USB Serial Port(COM#)” displayed under “Ports (COM & LPT)” in the Device Manager and select “Properties”.



Click on “Advanced” in the “Port Settings” tab.

The transmission performance will improve if the “Latency Timer (msec)” in “BM Options” is set lower than 16.

However, setting the value too low will increase the rate of interruption of the USB and increase the load on the system. Please make sure to set a balanced value.

