



Chipsmall Limited consists of a professional team with an average of over 10 year of expertise in the distribution of electronic components. Based in Hongkong, we have already established firm and mutual-benefit business relationships with customers from,Europe,America and south Asia,supplying obsolete and hard-to-find components to meet their specific needs.

With the principle of "Quality Parts,Customers Priority,Honest Operation,and Considerate Service",our business mainly focus on the distribution of electronic components. Line cards we deal with include Microchip,ALPS,ROHM,Xilinx,Pulse,ON,Everlight and Freescale. Main products comprise IC,Modules,Potentiometer,IC Socket,Relay,Connector.Our parts cover such applications as commercial,industrial, and automotives areas.

We are looking forward to setting up business relationship with you and hope to provide you with the best service and solution. Let us make a better world for our industry!



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# QorIQ Linux SDK Support

Connect with Linux and Freescale experts during your development cycle.

## Overview

Tap into Linux® experts for development on QorIQ and QorIQ Qonverge processors. Get direct support from Freescale for the QorIQ Linux software development kit (SDK). By connecting with Freescale experts, you gain key Linux insider information during your development cycle.

If you need something more than support, for example forward or backward porting, please contact us at [SDKDload@freescale.com](mailto:SDKDload@freescale.com) to request more info.

## Features

- Priority in front of ALL unpaid support
- Bypasses generic non-Linux SDK support staff
- Next business day engagement with Linux expert staff
- Engagement maintained until a resolution has been made
- Resolutions usually include:
  - Research and answer
  - Workaround recommendations/suggestions
  - Clear identification, acknowledgment and support on bugs in the software, when identified as such
- Engagement with SDK development activities

## System Requirements

- A compatible browser for issuing service requests to [freescale.com/support](http://freescale.com/support)
- A valid Freescale.com account, using a business email address

## Support Policy

- One year of technical support
- All support submitted via [freescale.com/support](http://freescale.com/support)
- Maximum of three employees submitting support request
- Limited to a single Freescale board and processor per support contract
- Freescale must be able to reproduce or visualize the issue on the Freescale board
- Support is provided ONLY on the latest SDK and prior SDK

## Supported Devices

- Power Architecture® QorIQ Platforms
- QorIQ Communications Processors Value-Performance Tier
- QorIQ Communications Processors Mid-Performance Tier
- QorIQ Communications Processors High-Performance Tier
- QorIQ Qonverge B Series
- QorIQ Qonverge BSC Series

For more information, please visit [freescale.com](http://freescale.com)

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